Unlock the full potential of AWS with Genpact

Secure, scalable, sustainable cloud solutions to power the future

Genpact: A Premier Tier AWS Global System Integrator

aws PARTNER — Premier Tier Services

aws Qualified Software

aws PARTNER — Well-Architected Partner Program

Visit Genpact and AWS partner page

Visit AWS Partner page - Genpact:

Service Delivery Program
- Amazon OpenSearch Delivery
- Amazon Connect Delivery

aws PARTNER — Amazon Connect Delivery
aws PARTNER — Amazon OpenSearch Service Delivery

Use Case (Technical) Competency
- DevOps Services Competency
- Data & Analytics Services Competency
- Migration Service Competency
- Generative AI Competency
- ML Service Competency

aws PARTNER — Data & Analytics Services Competency
aws PARTNER — ML Services Competency
aws PARTNER — Migration Services Competency
aws PARTNER — DevOps Services Competency
aws PARTNER — Generative AI Services Competency

Industry Competency
- Consumer Packaged Goods Competency
- Financial Services Competency
- Supply Chain Competency

aws PARTNER — Financial Services Competency
aws PARTNER — Supply Chain Services Competency

Genpact's AWS Showcase

Dedicated AWS CoE
Dedicated practice focusing on AWS services. Build accelerators, enablers & PoC

AWS Launch Partner
Amazon Bedrock
Consumer Packaged Goods Competency

AWS Talent Pool
3000+ Trained & experienced AWS professionals

Our AWS solutions and services are tailormade to drive transformation across industries and functions

INDUSTRY

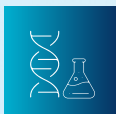### Banking and Capital Markets
- riskCanvas
- Cora Loan Origination
- Collections-as-a-Service
- GRADE (Genpact Risk Assessment Delivery Environment)

Insurance
- Cora Underwriting Manager
- Exposure Analytics for Insurance
- First Notice of Loss
- Claims Manager & Adjudication
- Distribution Partner Onboarding

Healthcare and Life Sciences
- RegIntel
- Policy Generation
- Reg Affair (MAST) - Marketing Authorization Supply Transfer

Consumer Packaged Goods
- Procurement-as-a-Service
- Returns Management and Device Repair

FUNCTION

Finance and Accounting
- Cora APFlow
- Cora ARFlow

Supply Chain
- Supply Connect
- Supply chain resiliency
- Forecasting CoE

Sales and Commercial
- OrderAssist
- ContractAssist
- SalesAssist
- ContactUs.AI

Unleash seamless efficiency with a cutting-edge digital ecosystem

ContactUs.ai

Reimagine customer contact experiences end-to-end with AI
Deliver seamless customer experiences by uniting processes, people, and products.

- Boost net promoter scores (NPSs) by up to 15%
- Improve upselling and cross-selling to boost revenues by up to 25%
- Achieve 25% increase in first call resolution rates
- Reduce costs by up to 50%

Learn more

Exposure Analytics for Insurance

Empowering insurers with insights and automation to drive precise underwriting and portfolio decisions
Stay ahead of emerging risks by using advanced AI and analytics to transform messy data into actionable insights.

- Reduce processing time by up to 30%
- Improve efficiency by up to 45%
- Enable agents to handle more submissions
- Reduce error rates with standardization

Learn more

Property Contents Claims

Experience unparalleled claims efficiency and accuracy
Gen AI-led automation at every step of the claims process across inventory creation, LKQ pricing, ACV/RCV calculations, and settlement, integrating seamlessly with industry-leading tools like AWS Bedrock and Amazon business.

- Reduce claims processing time from days to hours.
- Save indemnity through settlement accuracy by up to 2-3%
- Improved customer experience with RapidReplace
- Reduce operational costs through scale, automation, and process efficiencies

Learn more

riskCanvas

Fighting financial crime through gen ai-powered automation
Embed automation, efficiency, and intuitive intelligence into your financial crimes management operations.

- Reduce screening alerts by up to 90%
- Reduce SAR filing time by up to 80%
- Increase administrator productivity by up to 66%
- Reduce in security related incidents by up to 45%

Learn more

Supply Chain Resiliency

Foresee, mitigate, adapt to, and recover from disruptions
Visualize your entire supply chain, monitor risks as they unfold, and respond with precision using AI-generated playbooks that minimize impact on operations and profits.

- Up to 25% improvement in plant throughput
- Reduce EBITDA risk by up to 50%
- Increase perfect order rate by up to 40%
- Reduced spot buys from non-preferred vendors saves up to 15% in purchasing costs

Learn more

Our foundational capabilities help you create a roadmap for your cloud journey

THINK

We combine our deep industry expertise with data-driven insights to create a tailored cloud roadmap, ensuring a strategy that aligns precisely with each client's business objectives and accelerates value realization.

Satrategy **Plan**

BUILD

Using our agile, automation-led approach, we design and deploy resilient, scalable cloud architectures, seamlessly integrating legacy systems to minimize disruption and maximize operational efficiency.

Migrate **Transform** **Common**

RUN

With robust governance and proactive monitoring, we deliver continuous optimization and performance management, empowering clients to drive sustained growth, reduce costs, and stay ahead in a rapidly evolving digital landscape.
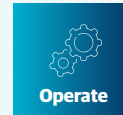
Operate

| Banking and capital markets | Finance and accounting | Sales and commercial | Supply chain | Manufacturing and high tech | Healthcare and life sciences | Insurance |

THINK
- Business-aligned problem statement
- Business-aligned requirements
- Assessment
- Migration planning
- Cloud operating model
- Transformation planning

BUILD
- Design solution
- Landing zone
- Build & validate solution
- Legacy modernization
- Deploy solution
- Cloud security
- Discovery
- Migration service
- Cloud native application dev
- XaaS* driven transformation
- DevSecOps
- Low-code No-code

RUN
- Maintain Solution
- FinOps
- Site reliability engineering
- Multi-cloud managed service
- AI/ML operations

Sustainability

Genpact and AWS in action

Amazon

Amazon collaborated with Genpact, leveraging its **Cora ContactUs.ai** CXM framework to create an end-to-end solution for out-of-warranty Amazon devices.

Learn more

Apex Fintech Solutions

Apex Fintech Solutions reduced false positives by 45% and resolved investigations 60% faster with riskCanvas, Genpact's cloud-based financial crime software suite.

Learn more

Panasonic

Genpact implemented a full-stack analytics suite hosted on AWS for Panasonic to embed insights across supply chain forecasting, planning, and operations.

Learn more

Revol One

Revol One Financial's cloud-based fixed annuity business is powered by AWS and Genpact's data, tech, and artificial intelligence (AI) expertise.

Learn more

> Amazon Bedrock is rooted in secure data handling, encrypting all data and allowing users to customize models privately. Integrated with Genpact's riskCanvas, this powerful combination enables our mutual customers to enhance productivity in investigating, detecting, and preventing financial crime threats.
>
> **Atul Deo**
> General Manager
> Amazon Bedrock at AWS

> Apex underpins our SoFi offering," says Anthony Noto, chief executive officer of SoFi. "They continue to impress us as we broaden our product suite." With riskCanvas™ in place and Genpact by its side, Apex is helping to power the future of digital wealth management.

> Genpact has successfully integrated its process excellence expertise to deliver best-in-class business process outcomes with AWS DAML services.
>
> **Ashwin Gaidhani**
> Lead Author and Research Partner
> ISG

> Other providers keep you dependent on them, so they end up becoming a bottleneck. Genpact taught us how to fish. They showed us how to create our own alerts and workflows and how to fine-tune them as our needs evolved.
>
> **Justin Morgan,**
> Head of Financial Crimes
> Compliance

Reinvent applications
Transform customer experiences
Boost productivity